

**50
YEARS**

KEEPING NEW ZEALAND
BUSINESSES MOVING
SINCE 1964

PROFILE

nzcouriers.co.nz



Getting your deliveries sorted

An introduction to our services.

**NEW ZEALAND
COURIERS**
we've got it sorted ✓

A warm welcome to New Zealand Couriers.

As New Zealand's leading courier company, we've been helping Kiwis get their deliveries sorted for over 50 years - right around the country and the globe.

From our humble beginnings back in 1964, our pioneering spirit and 'can-do' attitude has seen us at the forefront of courier services, and these days we're still constantly pushing the boundaries to develop the best service, network and technology in the market.



From Cape Reinga to Bluff, from city centres to back blocks, there's virtually nowhere in New Zealand we can't deliver thanks to our efficient hub and spoke network and team of friendly, flexible people who know their stuff and who are well practised at getting deliveries sorted on time and on track for each and every customer.

✓ **After all, getting it sorted is what we do best**



Our network/ technology



Our difference: we don't just deliver packages. We deliver reliability.

When we developed our revolutionary 'hub and spoke' nationwide network back in 1982, it set the benchmark for others to follow. Today it's still the best way to send items locally – quickly, smartly and cost-effectively, minimising the impact on the environment.



Over the past 50 years we've had plenty of time to grow and perfect this network, building up a robust regional, national and international network with a proven track record.

We have local branches all over the country and our own dedicated fleet of vans, trucks and cargo planes, giving us total control of our network on the road, in the air, or anywhere in-between.

With our global partners, we can offer you this excellent service right around the world.



We're always in control and on track.

Because we built the network ourselves, we have the advantage of greater flexibility and influence. Your parcel never leaves our control and we'll pull out all the stops to deliver when we say we will.

What's more, our online track and trace system means that you and your customers can check on the progress of your parcel at any given time. We use handheld scanners to track the journey, so seeing your delivery progress is just a mouse click away.

We don't like to sit still around here: we've continued to be innovators in courier technology. We were the global pioneers of the pre-paid satchel and introduced trackable tickets to New Zealand.

Our Voiceless Activated Network means you can order a courier over the phone in less than ten seconds. Utilising our function rich website means you can quickly and easily book a courier, track your items, buy tickets and packs and even calculate costs with our ticket calculator.

Our personalised technology solutions means we can develop customised systems to suit your business, from reporting to integrated booking tools.



Our people



Our people: passionate, proactive and on to it.

It's not just a solid network that makes a great courier company. We know that behind every successful business there's a bunch of fantastic, caring, committed people and we're proud to say that we have some of the best.



Our team is made up of over 1200 down-to-earth, passionate people with a real Kiwi 'can do' attitude. The sort who literally go the extra mile to deliver on time, every time.

Our people know their stuff and they're experienced at what they do – in fact, many of our people have been with us for more than 20 years. They know our business and what's important to your business and customers. And best of all, they're equipped with the resources, tools, technology and capability to make things happen ... fast!



We've got great people on the ground. And on the phone.

We believe in keeping things personal. So when you call us, you'll almost always speak to someone at your local branch. So they'll know the area – and possibly even know you.

And if your business requires it, we'll provide you with a dedicated (in fact, highly dedicated) Account Manager who will personally ensure we continue to exceed your expectations.

Our Account Managers are there to help you: they work hard to understand your business and add value every step of the way.

committed

We do whatever it takes to deliver on track and on time.

Smarter solutions for you



Whenever, wherever, whatever...we've got it sorted.

With our dedicated fleet of planes and linehaul vehicles, we provide next day delivery to businesses across New Zealand.



Local

After 50 years of delivering within New Zealand's towns and cities, we know which areas within cities need the highest concentration of couriers, and we know the streets like the backs of our vans. All of which means we can get your package across town quick-smart.

Regional

When you need a fast regional service, we'll get it sorted - often on the same day at no extra cost. Our strong national network means we operate over 1000 runs regionally, connecting many of New Zealand's towns and cities two or three times a day.

Rural

From tarmac to farm track, New Zealand Couriers delivers to thousands of rural addresses across the country every day. For remote locations, deliveries may take a little longer.

National

Our National Overnight Service is available for deliveries to almost anywhere in New Zealand. We start delivering before dawn and endeavour to have all business deliveries there before 9.30am. Essentially, you tell us what you need and we'll do our utmost to deliver.

International

In partnership with key global freight carriers, we deliver to just about anywhere in the world, with the same level of expertise, commitment and capability that we offer within New Zealand.

We also offer a range of innovative services and products to help your deliveries - and your business - run more smoothly every day.

Branch Link: if you move documents regularly from one point to another, we'll sort it for you with a dedicated service.

Mail Link: we'll clear and deliver your mail to your DX or post office box and collect your outgoing mail each evening.

Dedicated couriers: if required, we can provide couriers dedicated to your business requirements, or even place staff onsite to increase efficiency.



Business review: your Account Manager can provide you with a snapshot of your company's courier trends, cost trends and distribution areas as well as our own key performance indicators at no cost to you.

Prepaid tickets/satchels: depending on your needs, we offer a variety of flexible and cost-effective options to suit your business requirements.

One-stop shop: one account is all you need to send parcels down the road, across the country or across the globe. One account means only one invoice, which makes it easier to keep your costs sorted.

Dangerous Goods delivery: we have what it takes to transport a variety of different classes of dangerous goods. Talk to us about class specifics and corresponding delivery times.



cost effective ✓

We add value every step of the way.

No matter when and where in New Zealand or the world you need to send a package, our national and international network, state-of-the-art technology and fantastic team of hard-working people, means you can relax knowing we've got it under control. Or in a word, sorted.



To find out how we can help sort out your courier requirements, drop us a line at info@nzcouriers.co.nz, or give us a call today on 0800 800 841.

- ✓ **Convenient**
Top network + top technology
= quick, easy and convenient.
- ✓ **Committed**
We do whatever it takes to deliver
on track and on time.
- ✓ **Cost effective**
We add value every step of the way.

we've got it sorted ✓



Find out how we can get it sorted for you
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we've got it sorted ✓

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