

NEW ZEALAND
COURTERS

we've got it sorted \$\infty\$

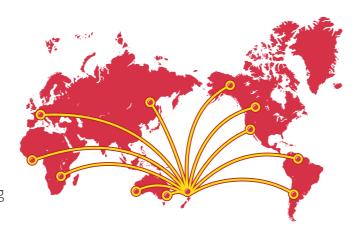


Our network/ technology



Our difference: we don't just deliver packages. We deliver reliability.

When we developed our revolutionary 'hub and spoke' nationwide network back in 1982, it set the benchmark for others to follow. Today it's still the best way to send items locally – quickly, smartly and cost-effectively, minimising the impact on the environment.



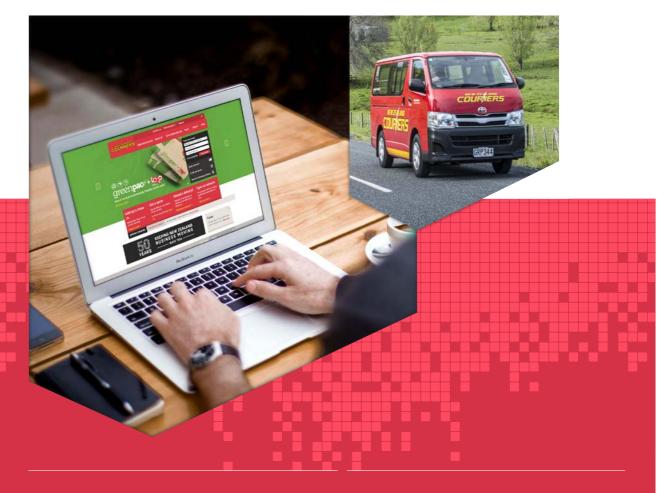


Over the past 50 years we've had plenty of time to grow and perfect this network, building up a robust regional, national and international network with a proven track record.

We have local branches all over the country and our own dedicated fleet of vans, trucks and cargo planes, giving us total control of our network on the road, in the air, or anywhere in-between.

With our global partners, we can offer you this excellent service right around the world.





We're always in control and on track.

Because we built the network ourselves, we have the advantage of greater flexibility and influence. Your parcel continued to be innovators in courier technology. never leaves our control and we'll pull out all the stops to We were the global pioneers of the pre-paid satchel deliver when we say we will.

that you and your customers can check on the progress of order a courier over the phone in less then ten your parcel at any given time. We use handheld scanners to seconds. Utilising our function rich website means track the journey, so seeing your delivery progress is just a you can quickly and easily book a courier, track your mouse click away.

We don't like to sit still around here: we've and introduced trackable tickets to New Zealand.

items, buy tickets and packs and even calculate costs with our ticket calculator.

Our personalised technology solutions means we can develop customised systems to suit your business, from reporting to integrated booking tools.



Our people



Our people: passionate, proactive and on to it.

It's not just a solid network that makes a great courier company. We know that behind every successful business there's a bunch of fantastic, caring, committed people and we're proud to say that we have some of the best.

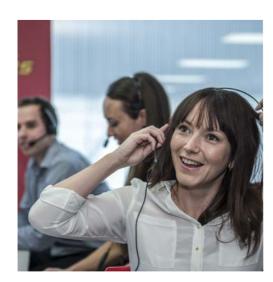




Our team is made up of over 1200 down-to-earth, passionate people with a real Kiwi 'can do' attitude. The sort who literally go the extra mile to deliver on time, every time.

Our people know their stuff and they're experienced at what they do – in fact, many of our people have been with us for more than 20 years. They know our business and what's important to your business and customers. And best of all, they're equipped with the resources, tools, technology and capability to make things happen ... fast!





We've got great people on the ground. And on the phone.

We believe in keeping things personal. So when you call us, you'll almost always speak to someone at your local branch. So they'll know the area – and possibly even know you.

And if your business requires it, we'll provide you with a dedicated (in fact, highly dedicated) Account Manager who will personally ensure we continue to exceed your expectations.

Our Account Managers are there to help you: they work hard to understand your business and add value every step of the way.

3

Smarter solutions for you के हिंह

Whenever, wherever, whatever...we've got it sorted.

With our dedicated fleet of planes and linehaul vehicles, we provide next day delivery to businesses across New Zealand.



Local

and cities, we know which areas within cities need the highest concentration of couriers, and we know the streets like the backs of our vans. All of which means we can get your package across town quick-smart.

Regional

- often on the same day at no extra cost. Our strong national network means we operate over 1000 runs regionally, connecting many of New Zealand's towns and offer within New Zealand. cities two or three times a day.

From tarmac to farm track, New Zealand Couriers delivers to thousands of rural addresses across the country every day. For remote locations, deliveries may take a little longer.

After 50 years of delivering within New Zealand's towns Our National Overnight Service is available for deliveries to almost anywhere in New Zealand. We start delivering before dawn and endeavour to have all business deliveries there before 9.30am. Essentially, you tell us

International

When you need a fast regional service, we'll get it sorted In partnership with key global freight carriers, we deliver to expertise, commitment and capability that we



Branch Link: if you move documents regularly from one point to another, we'll sort it for you with a dedicated service.

Mail Link: we'll clear and deliver your mail to your DX or post office box and collect your outgoing mail each evening.

Dedicated couriers: if required, we can provide couriers dedicated to your business requirements, or even place staff onsite to increase efficiency.

you with a snapshot of your company's courier trends, cost trends and distribution areas as well as our own key performance indicators at no cost to you. Prepaid tickets/satchels: depending on your needs,

we offer a variety of flexible and cost-effective options to suit your business requirements.

Business review: your Account Manager can provide

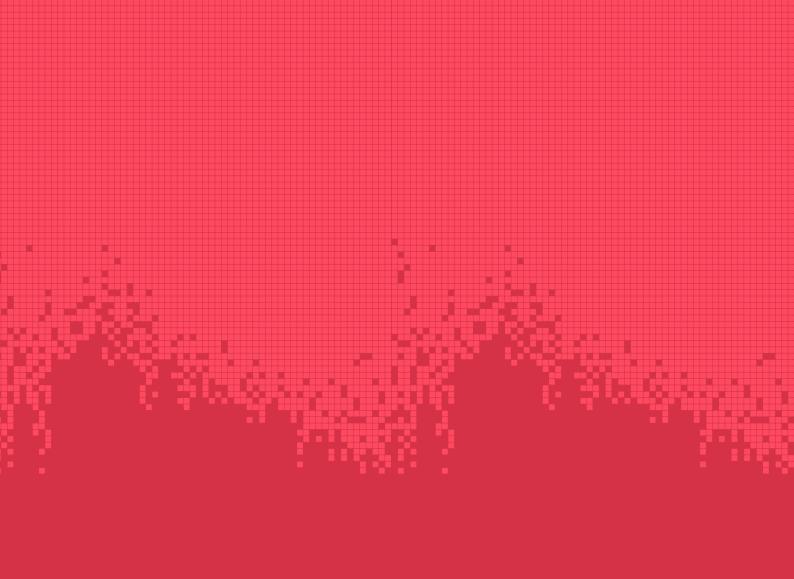
One-stop shop: one account is all you need to send parcels down the road, across the country or across the globe. One account means only one invoice, which makes it easier to keep your costs sorted.

Dangerous Goods delivery: we have what it takes to transport a variety of different classes of dangerous goods. Talk to us about class specifics and corresponding delivery times.











Find out how we can get it sorted for you nzcouriers.co.nz or call 0800 800 841

we've got it sorted 🛭



