

LOCAL SERVICES

TO IDENTIFY YOUR PICK UP & DELIVERY AREA PLEASE USE THE FOLLOWING CHART:

| Cycle (times your courier is out on the road) | 1 | 2 | 3 | 4 | 5 |
|---|-------------|-----------------|----------------|---------------|------------|
| Your pick-up times | | | | | |
| Central (Penrose) only | 6am-10.00am | 10.30am-12.00pm | 12.30pm-1.45pm | 2.15pm-3.25pm | 3.50pm-6pm |
| City, West, East, South, | 6am-9.30am | 9.50am-11.20am | 11.45am-1.05pm | 1.30pm-2.50pm | 3.15pm-6pm |

NORTH SHORE

- ALBANY (ALBANY ESTATE)
- ARMY BAY
- BEACHHAVEN
- BELMONT
- BIRKDALE
- BIRKENHEAD
- BROWNS BAY
- CAMPBELLS BAY
- CASTOR BAY
- DEVONPORT
- FORREST HILL
- GLENFIELD
- GULF HARBOUR
- HERALD ISLAND
- HOBSONVILLE
- MAIRANGI BAY
- MILFORD
- MURRAYS BAY
- NORTH HARBOUR ESTATE
- NORTHCOTE
- OREWA
- RED BEACH
- ROTHESAY BAY
- SILVERDALE
- SUNNYNOOK
- TAKAPUNA
- TORBAY
- WEST HARBOUR
- WHANGAPARAOA
- WHENUAPAI

WEST AUCKLAND

- AVONDALE
- BLOCKHOUSE BAY
- GLEN EDEN
- GLENDENE
- GREEN BAY
- HENDERSON
- HILLSBOROUGH
- KELSTON
- LINCOLN
- MT ALBERT
- NEW LYNN
- POINT CHEVALIER
- RANUI
- SUNNYVALE
- SWANSON
- TE ATATU
- TITIRANGI
- WATERVIEW

CITY

- CBD
- EDEN TERRACE
- EPSOM
- FREEMANS BAY
- GRAFTON
- GREY LYNN
- HERNE BAY
- KINGSLAND
- KOHIMARAMA
- MISSION BAY
- MORNINGSIDE
- MT ALBERT
- MT EDEN
- MT ROSKILL
- NEWMARKET
- NEWTON
- ORAKEI
- PARNELL
- PONSONBY
- REMUERA
- SANDRINGHAM
- ST HELIERS
- VICTORIA PARK MARKET
- WESTERN SPRINGS
- WESTHAVEN

CENTRAL (PENROSE)

- ELLERSLIE
- EPSOM
- GLEN INNES
- GLENDOWIE
- GREENLANE
- HILLSBOROUGH
- MEADOWBANK
- MT ROSKILL
- MT WELLINGTON
- ONE TREE HILL
- ONEHUNGA
- OTAHUHU
- OWAIRAKA
- PANMURE
- PENROSE
- REMUERA
- ST HELIERS
- TE PAPAPA
- THREE KINGS
- WESTFIELD

EAST TAMAKI

- BOTANY DOWNS
- BUCKLANDS BEACH
- COCKLE BAY
- EAST TAMAKI
- HALF MOON BAY
- HIGHLAND PARK
- HOWICK
- MEADOWLANDS
- PAKURANGA

SOUTH AUCKLAND

- AIRPORT (INTERNATIONAL & DOMESTIC)
- AIRPORT OAKS
- CONIFER GROVE
- DRURY
- MANGERE
- MANGERE EAST
- MANUKAU
- MANUREWA
- MERCER
- OTARA
- PAPAURA
- PAPATOETOE
- POKENO
- PUKEKOHE
- RAMARAMA
- TAKANINI
- WATTLE DOWNS
- WEYMOUTH
- WHITFORD

DELIVERY STANDARD (not including residential)

Every reasonable attempt will be made to deliver within your area: next cycle.
To other areas: next cycle + 1

PLEASE CONFIRM WITH CUSTOMER SERVICES ON 0800 800 841 FOR SPECIFIC DESTINATIONS

OVERNIGHT SERVICES

Your last pick-up time is:

Overnight by 9.30am to main business centres. Some Residential and Rural/Non-Urban deliveries may take longer.
All information was correct at the time of printing. For the most current schedule visit: <https://www.nzcouriers.co.nz/schedules.html>
Residential and Rural/Non-Urban deliveries require additional tickets to be attached or else a surcharge will be billed to the senders account.
Customers can check if an address is considered rural or residential by using the 'Address Checker' tool on our website.

| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|

FOR YOUR INFORMATION

| | |
|--------------------------|--------------|
| Customer Services | 0800 800 841 |
| V.A.N. Automated booking | 0800 692 687 |
| Sales/Administration | 09 526 3100 |

| | |
|-------------------------|------------------|
| Website | nzcouriers.co.nz |
| International Help Desk | 0800 655 010 |
| Local Fax | 09 526 3120 |

KEY TO LOCAL MAP

- Local depots in Auckland
- Greater Auckland (up to 3 deliveries per day)
- Waiheke Island (1 delivery per day)

NB: Parcels for Waiheke Island require an Inter-island ticket (1 ticket per 25kg or 0.1m³) only when sending from Auckland.

| | |
|--------------------------------|--|
| Local Tickets | 1 ticket per 25kg or 0.1m ³ |
| Shorthaul Tickets | 1 ticket per 15kg or 0.025m ³ |
| Longhaul Tickets | 1 ticket per 5kg or 0.025m ³ |
| Inter-Island Tickets | 1 ticket per 5kg or 0.025m ³ |
| E-Packs (Nationwide) | |
| Residential Delivery | 1 ticket per item |
| Rural Delivery | 1 ticket per 15kg or 0.075m ³ |

Great Barrier Island - Standard freight charges to Auckland apply. Receiver pays a surcharge for delivery of item to Great Barrier Island via Great Barrier Airlines. For more details please contact your local branch.

Please Note: Above zone areas are approximate only. For queries regarding the exact zone of a specific location, please contact your local branch.

BRANCH

| | |
|---------|---------------------------------|
| Penrose | 32 Botha Road, Penrose |
| City | 79 St Georges Bay Road, Parnell |
| West | 681c Rosebank Road, Avondale |
| East | 18 Cryers Road, East Tamaki |
| South | 51 Hobill Avenue, Manukau |

OPENING HOURS

| | | | |
|------------------|-----------------|-----------|-------------------|
| Monday - Friday: | 8:00am - 7:00pm | Saturday: | 8:00am - 12:00 pm |
| Monday - Friday: | 9:00am - 5:30pm | | |
| Monday - Friday: | 8:00am - 5:00pm | | |
| Monday - Friday: | 9:00am - 4:30pm | | |
| Monday - Friday: | 8:30am - 5:00pm | | |

REGIONAL SAME DAY SERVICES

Refer to pick-up times below for region-wide services

Your pick-up times and depot departure times

| Times your courier is available to pick up: | | | | | | | | |
|---|------------|------------|---------------------------|------------|------------|---------------------------|------------|------------|
| Departs Penrose Depot at: | 10.30 (am) | 12.30 (pm) | Departs Penrose Depot at: | 10.30 (am) | 12.30 (pm) | Departs Penrose Depot at: | 10.30 (am) | 12.30 (pm) |
| Cambridge | ▪ | ▪ | Mt Maunganui | ▪ | ▪ | Te Awamutu | ▪ | ▪ |
| Coromandel | ▪ | | Ngaruawahia | ▪ | ▪ | Te Kauwhata | ▪ | |
| Dargaville | ▪ | | Ngatea | ▪ | | Te Kuiti | ▪ | ▪ |
| Edgecumbe | ▪ | | Omokoroa | ▪ | | Te Puke | ▪ | |
| Hamilton | ▪ | ▪ | Opuia | ▪ | | Thames | ▪ | ▪ |
| Hikurangi | ▪ | | Otorohanga | ▪ | ▪ | Tirau | ▪ | ▪ |
| Huntly | ▪ | ▪ | Paeroa | ▪ | ▪ | Tokoroa | ▪ | |
| Kaikohē | ▪ | | Paihia | ▪ | | Turua | ▪ | |
| Kaitiā | ▪ | | Piopia | ▪ | ▪ | Waihi | ▪ | |
| Kaiwaka | ▪ | ▪ | Putaruru | ▪ | ▪ | Waihou | ▪ | |
| Katikati | ▪ | | Raglan | ▪ | ▪ | Waipu | ▪ | ▪ |
| Kawakawa | ▪ | | Reporoa | ▪ | | Waitangi | ▪ | |
| Kawerau | ▪ | | Rotorua | ▪ | ▪ | Waitoa | ▪ | ▪ |
| Kerikeri | ▪ | | Ruakaka | ▪ | ▪ | Warkworth | ▪ | ▪ |
| Kihikihi | ▪ | ▪ | Tatuanui | ▪ | ▪ | Wellsford | ▪ | ▪ |
| Kinleith | ▪ | | Taumarunui | ▪ | | Whakatane | ▪ | |
| Matamata | ▪ | ▪ | Tauranga | ▪ | | Whangarei | ▪ | ▪ |
| Moerewa | ▪ | | Taupo | ▪ | | | | |
| Morrinsville | ▪ | ▪ | Te Aroha | ▪ | ▪ | | | |

Freight must have Same Day sticker.

Please note: Pick-up and delivery times are approximate only. New Zealand Couriers shall not accept any liability in respect of non-performance of its obligations due to disruptions outside of New Zealand Couriers control.



AKL 08/21

OVERNIGHT SERVICES

Your last pick-up time is:

Overnight by 9.30am to main business centres. Some Residential and Rural/Non-Urban deliveries may take longer. All information was correct at the time of printing. For the most current schedule visit: <https://www.nzcouriers.co.nz/schedules.html> Residential and Rural/Non-Urban deliveries require additional tickets to be attached or else a surcharge will be billed to the senders account. Customers can check if an address is considered rural or residential by using the 'Address Checker' tool on our website.

